

March 3, 2015

AREA Science Park – Trieste (Italy)

“Innovative support models for research activities”

The objective of the seminar is involving participants in a brainstorming activity and practical exercises in order to develop organizational models of structured support services to Research.

Tools to be used: Brainstorming, discussion, play, presentation, prototyping, getting feedback, teamwork.

The speakers: representatives of International Research Programmes of the University of Zurich (CH), which have developed particularly effective organizational models, tools and innovative methodologies for the management of research support offices.

Time	Training Module	Speaker
09.00 – 09.30	Introduction by AREA and presentation of the main activities, services and projects	Serena Pulcini AREA Science Park
09.30 – 11.00	<u>Round table</u> Evidence of the experiences of the participants in managing research support offices with a particular attention to the relevant issues	Annika Glauner Sibylle Hodel EU GrantsAccess International Research Programmes University of Zurich - ETH Zurich - (CH)
11.00 – 11.20	Coffee break	
11.20 – 13.00	<u>Brainstorming exercises</u>	
LUNCH		
14.00 - 15.00	<u>Working groups</u> <i>Work on the typologies of services that shall be offered by an “ideal” support organizational model, according to the relevant target users</i>	Annika Glauner Sibylle Hodel EU GrantsAccess International Research Programmes University of Zurich - ETH Zurich (CH)
15.00 – 16.00	<i>Work on the characteristics that the “ideal” service should have, in order to offer the services</i> <i>How to build evaluation tools in order to monitor the services and the activities of the office</i>	
16.00 – 16.20	Coffee break	
16.20 – 18.00	<i>Plenary session and follow up</i>	

More information and pre-registration: www.welcomeoffice.fvg.it/dianet or dianet-seminars@area.trieste.it

